AIRFLOW®
PROPHYLAXIS MASTER

INSTRUCTIONS FOR USE

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This IFU is only valid for the United States. It is not valid for Canada, Australia and Europe. Please refer to FB-618/CA, FB-618/AU, and FB-618/EN, respectively.

1. BEFORE USE

CONGRATULATIONS!

You are now the owner of this new EMS device!

Please read the instructions carefully before use →

⚠ TO AVOID the risk of electric shock, this equipment must only be connected to a mains supply with protective earth/grounding. This device uses a Class-I insulating system that requires protective earth.

FOR USA AND CANADA: GROUNDING RELIABILITY CAN ONLY BE ACHIEVED WHEN EQUIPMENT IS CONNECTED TO AN EQUIVALENT RECEPTACLE MARKED "HOSPITAL ONLY" OR "HOSPITAL GRADE".

⚠ DO NOT modify this equipment and/or any of its accessories.
No modification of any part of this medical device is allowed.

⚠ DO NOT open the device. There are no serviceable parts inside.

If any serious incident occurs that is directly or indirectly related to the device, report it immediately to the manufacturer and to the competent authority of your country and of where the patient is established (if different).

Disconnect the mains plug from electrical outlet for the purposes of maintenance, in the case of malfunction or when the device is left unattended.

Turn off the water inlet when not in use. The device is not equipped with Aquastop and the EG-110-US water hose may disconnect or leak: risk of flooding.

The Instructions for Use of the device, as well as the Treatment Recommendations (FB-648) and Piezon Treatment Recommendations (FB-652), are provided in electronic format and are part of the product documentation. However, if you would like to receive these in hard copy, you can request one set free of charge on our website, by telephone or in writing, and receive it within 7 days.

- The Instructions for Use of the device (FB-618), as well as the Treatment Recommendations (FB-648) and Piezon Treatment Recommendations (FB-652), are available for download in PDF format at www.ems-instruction.com using the Product/Key Code FT-229. A PDF reader is required and, in case of need, it can be downloaded from the same web site.
- It is essential to first read and understand all the Instructions for Use of the device before operating it and using the related accessories. The Treatment Recommendations are an integral part of the device's Instruction for Use and each one document is complementary to the other. Always keep this documentation close at hand.
- We recommend that you visit our website regularly to consult and/or download the latest version of the documentation for your device at www.ems-instruction.com
- Please contact EMS technical support or your local EMS representative for further information and support.

1.1. Intended Use

The AIRFLOW Prophylaxis Master combines the functions of an ultrasonic scaler and air-polishing unit within a single chassis. The AIRFLOW Prophylaxis Master is intended for use in the following dental and periodontal applications:

- Removing supra and subgingival calculus deposits and stains from teeth
- Periodontal pocket lavage with simultaneous ultrasonic tip movement
- Scaling and root planning
- Releasing crowns, bridges, inlays, and posts as well as condensing gutta percha
- Plugging for amalgam condensation
- Amalgam burnishing
- Preparing, cleaning and irrigating root canals
- Cavity preparation
- Cementing inlays and onlays
- Retrograde preparation of root canals

The AIRFLOW Prophylaxis Master is intended for use in the cleaning and polishing of teeth by the projection of water, air, and dental powders onto the tooth surface. The device removes dental plaque, soft deposits, and surface stains from pits, grooves, interproximal spaces, or smooth surfaces of teeth.
The AIRFLOW Prophylaxis Master can be used for the following cleaning procedures:

- plaque removal for placement of sealants
- surface preparation prior to bonding/cementation of inlays, onlays, crowns and veneers
- surface preparation prior to placing composite restorations
- effective plaque and stain removal for orthodontic patients
- cleaning prior to bonding ortho brackets
- cleaning implant fixture prior to loading
- stain removal for shade determination
- plaque removal prior to fluoride treatment
- plaque and stain removal prior to whitening procedure

The AIRFLOW Prophylaxis Master is also intended for use as an air-polisher in patients suffering from periodontal disease. The AIRFLOW Prophylaxis Master is indicated for the non-surgical removal of subgingival plaque in pockets up to 5 mm after initial periodontal treatment.

1.2. Intended Users

Only **qualified dental professionals** must use this device by fully complying with their respective country's regulations, accident prevention measures, and strictly follow these instructions for use.

⚠ The device must be prepared and maintained only by persons who have been instructed in infection control, personal protection and patient safety.

Improper use (e.g. due to lack of hygiene or routine maintenance), non-compliance with our instructions, or the use of accessories and spare parts that are not approved by EMS invalidates all claims under warranty and any other claims.

No specific training other than initial professional training is required to use this medical device.
The practitioner is responsible for performing the clinical treatments and for any dangers that may arise due to a lack of skill and/or training.

For optimal patient comfort, safety and efficiency, we suggest that you regularly follow our:

SWISS DENTAL ACADEMY Training Program

Professional product installation and product introduction by EMS certified person is highly recommended for optimal setup and reliability.

1.3. Patient Population

PIEZON® devices are intended for use on patients requiring dental treatment, including scaling (e.g. subgingival and supragingival calculus, stains), endo (e.g. root canal treatment), restorative (e.g. cavities, amalgams), periodontics and dental prophylaxis, regardless of age or gender.

AIRFLOW® devices are intended for use on patients requiring dental treatment, including cleaning and polishing of teeth (natural or implant) by the projection of water, air and dental powders onto the tooth surface, regardless of age or gender.

⚠ This medical device is not intended for use on newborn (neonate) and infant (< 2 years old) patient populations.

1.4. Contraindications

AIRFLOW®

⚠ Patients suffering from chronic bronchitis or asthma must not, under any circumstances, be treated with an air polishing device. The jet of air and powder could cause respiratory difficulties.

⚠ Patients on a low salt diet must not be treated with the powder containing sodium bicarbonate. For patients on a law salt diet use the powder without sodium bicarbonate provided by EMS.

PERIOFLOW®

The treatment of deep periodontal pockets can cause bacteraemia. Please apply appropriate restrictions for the treatment of risk patients:

- Endocarditis
- Pregnancy, breast feeding
- Contagious disease
- Immune deficiency (neutropenia, angranulocytosis, diabetes, hemophilia)
- Patients under treatment (radiotherapy, chemotherapy, antibiotics)

⚠ The air jet and powder may cause breathing difficulties. Please apply appropriate restrictions for the treatment of risk patients: Patients suffering from chronic bronchitis or asthma must not be treated under any circumstances with this product.

⚠ Predisposed persons may be sensitive to the powder. If allergic reactions are observed, stop using the product and completely remove it.

⚠ The single use nozzle must be used for one single patient only. Never reuse a nozzle because treatment will be ineffective and the risk of emphysema would increase.

⚠ The use of any other powder than the EMS powders for subgingival application would reduce the nozzle's service life. As a result the treatment would become ineffective and would increase the risk of emphysema.

PIEZON®

EMS recommends not to treat patients with a cardiac pacemaker or a defibrillator with this product. The functionality of these devices may be affected by the high frequencies of the ultrasonic oscillations.

Powders

Refer to the instructions for use of the specific powder.

1.5. Compatibility

<u>This device is compatible with the following accessories:</u>

AIRFLOW® Powders	PLUS powder: DV-165 series CLASSIC Comfort powders: from DV-164 series
AIRFLOW® Handpiece	EL-308
PERIOFLOW® Handpiece	EL-354
PIEZON® Handpieces	EN-060, EN-061
PIEZON® Scaling and Periodontal instruments	PS, A, P, PSR, PSL, PI
PIEZON® Endodontics instruments	RT1, RT2, D, H, ESI, Files ISO 15, 20, 25, 30, 35, Endochuck 120°

Applied Parts

The following items are Medical Device Applied Parts:

- AIRFLOW® (EL-308) Handpiece
- PERIOFLOW® (EL-354) Handpiece
- PIEZON® (EN-060 and EN-061) Handpieces

⚠ Applied Parts, under certain operating conditions, may exceed 41°C of temperature and reach a maximum temperature of 51°C.

1.6. General Precautions

PS Instrument

ONLY USE ORIGINAL EMS ACCESSORIES AND CONSUMABLES!

⚠ The use of any other accessories could lead to patient injury, malfunction or damage to the device

⚠ DO NOT use this device in the presence of flammable anesthetics or oxidizing gases (such as nitrous oxide (N2O) and oxygen) or in close proximity to volatile solvents (such as ether or alcohol), as explosion may occur.

⚠ DO NOT store the powder near acids or heat sources.

⚠ TAKE the following precautions to prevent any adverse events to the patient and/or to the user in case of electromagnetic disturbances:

- Always refer to the information listed in the chapter “Electromagnetic Compatibility”.
- In case of a wireless pedal malfunction, presumably caused by electromagnetic disturbances, use the wired pedal instead.
- In case of a device malfunction, presumably caused by electromagnetic disturbances, first verify the cabling, and then move any portable RF communications equipment and mobile devices placed nearby as far away as possible to rule out interference.
- Stop using the device if the electromagnetic disturbances persist and contact EMS technical support for assistance.

2.INSTALLATION

2.1. Equipment included in the box

Check contents for any damage that may have occurred during transportation.

AIRFLOW Prophylaxis Master® Unit
with Master Screw, water & air filters installed
FT-229/A

Quick Guide
providing links to eIFU download and product registration

US power cord
CD-137

AIRFLOW® PLUS Prophylaxis Powder
12x DV-165

Powder Chambers
PLUS : EL-607
CLASSIC: EL-606

Air hose
EH-142-US

Water hose
EG-110-US

AIRFLOW® CLASSIC Prophylaxis Powder
2x DV-164/LEM

AIRFLOW® Handpiece cord
EM-145

CLIP+CLEAN
2x AB-613
(Package EL-655)

PIEZON® bottle
EG-111

PIEZON® Handpiece cord
EM-146

Boost wireless pedal
EK-404A
with 2x AA 1.5V type lithium batteries

CLEANER bottle
EG-1000

AIRFLOW
FS-465

1 EL-308: AIRFLOW® Handpiece
2 AB-470A/A: Easy Clean
3 EL-651: Cord gaskets
4 EL-600: Water filter
5 EL-599: Air filter

PIEZON
FS-462

1 EN-060: PIEZON® Handpiece
2 3x DS-016A: Instrument PS
3 4x AB-340: Light guide

PERIOFLOW
Optional: FS-467

1 EL-354: PERIOFLOW® Handpiece
AB-358/B Nozzle extractor (under)
2 10x AB-1010: PERIOFLOW® nozzle
3 6x DT-064: Instrument PI
4 DT-018: Flat wrench (on top)
5 DS-010: Endochuck 120°

2.2. Step-by-step installation

Find an appropriate area to place the device.

Place the medical device (control unit) within the dental cabinet in a suitable position for your activity and leave enough free space to allow easy handling and proper ventilation.

Keep a minimum of 10 cm clearance around the unit. Do not stack it with other equipment.

The medical device must be placed on a secure and flat surface (with a maximum slope of 5 degrees).

Check for proper water and air supply lines.

Verify that your dental cabinet has a filtered tap water source and a compressed air source using air and water hoses EG-110-US and EH-142-US, respectively.

In case your cabinet water and air lines are not provided with the required hoses EG-110-US and EH-142-US, a proper installation by qualified personnel is required. Call EMS Service for support.

Check for a proper and safe power grid.

- This device uses a Class-I insulating system that requires protective earth.
- Plug the unit only into an FI protected mains supply (FI = Residual current protection).
  For USA and Canada: connect only to a hospital-grade outlet.
- Check that the rated voltage of the device is suited for the local line voltage to prevent damaging the unit, risk of fire and electric shock.
- The mains plug of the unit must be accessible at all times.

DO NOT INSTALL the device in case your dental cabinet does NOT have protective earth. If you have any concerns about this, call EMS Service for on-site support by qualified personnel.

Be aware

- The use of cables and accessories other than those supplied by EMS may negatively affect EMC performance. Use only parts supplied by EMS.

The device uses a low power radio, 8 dBm EIRP max, Bluetooth® 2.4 GHz, to communicate with the wireless pedal. Interference may occur in the vicinity of this equipment.

The Bluetooth® radio is automatically disabled (powered off) when a wired pedal is connected.

Portable RF communications equipment (including peripherals such as antenna cables and external antennas) should be used no closer than 30 cm (12 inches) to any part of the device, including cables. Otherwise, degradation of the performance of this equipment could result.

Connect air and water hoses

Turn the device over and place it upside down.

1 Connect the air hose EH-142-US to the cabinet/dental unit. **Push the hose connector into the air jack firmly (it may be hard).**

Pressure: 4.5 to 7 bar
Dry air. Max. humidity: 1.032 g/m^3
Filtration: max. 1 µm

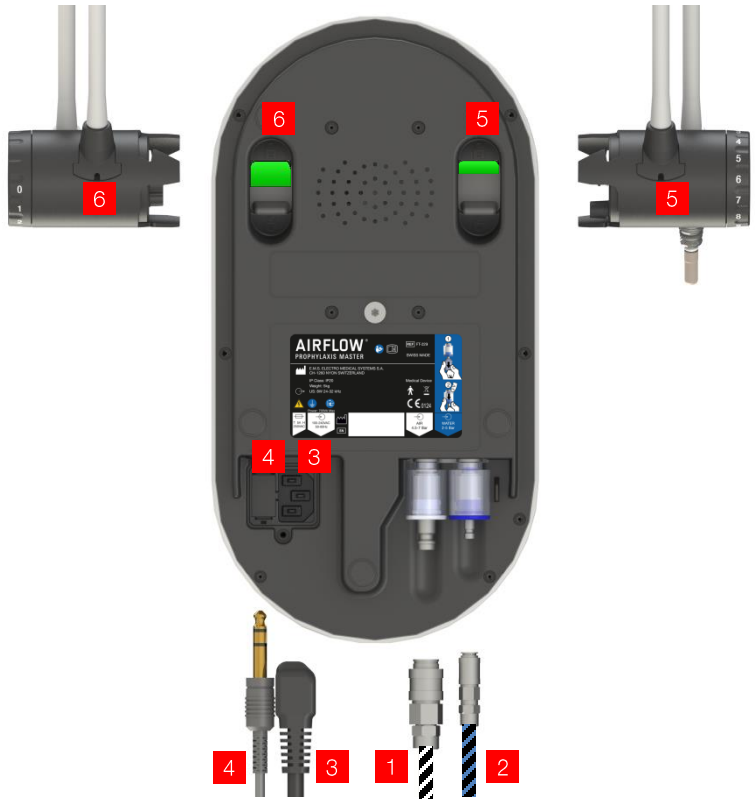
2 Connect the water hose EG-110-US to the cabinet/dental unit.

⃠ DO NOT install the PIEZON® or CLEANING bottle before connecting the air and water lines.

Drinking water
Pressure: 2 to 5 bar
Salinity: max. 0.2%
Temperature: 10°C to 30°C

Install accessories

Continue to keep the device upside down and <u>disconnected from the power grid!</u>



1 EH-142-US
Air hose – filter pre-installed
PUSH <u>VERY</u> HARD

2 EG-110-US
Water hose – filter pre-installed

3 Power cord into socket
(Fuse holder in the socket)

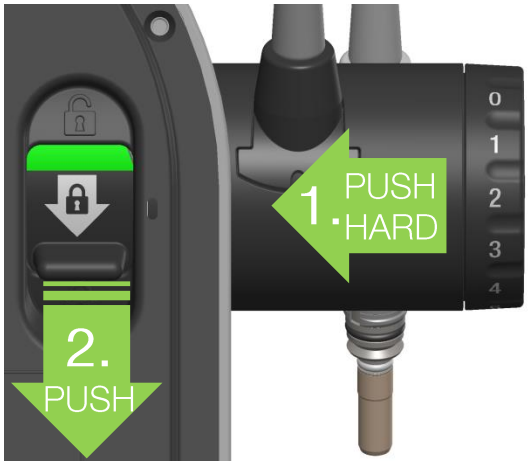
4 EK-410
Wired pedal
ONLY IF APLICABLE

5 EM-145
AIRFLOW® handpiece cord + lock actuator
PUSH HARD

6 EM-146
PIEZON® handpiece cord + lock actuator
PUSH HARD

Check the cord connections

The handpiece cord is not fully connected.

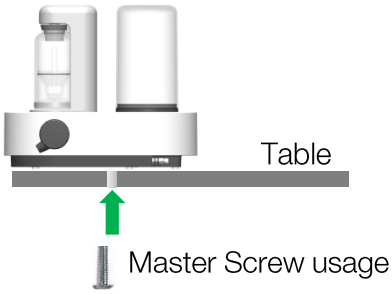


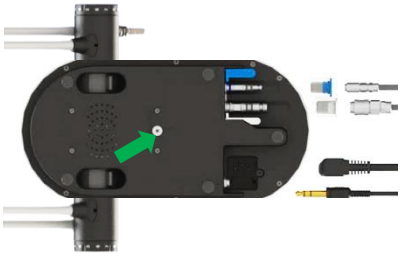
PUSH HARD *to lock in.*
The system is well connected & locked.

To disconnect the handpiece cord system, unlock the connection and pull at the same time.

Fix the device

<u>You will find a “Master Screw” provided on the bottom center of the device.</u>
Unscrew the Master Screw first and use it to secure the device firmly to a table or onto the AL-125 device support in your cabinet (the AL-125 part is available through our after-sales support and dealers).





Master Screw placement

Fix your device with the provided “Master Screw” in order to ensure that the unit cannot be removed without the use of a tool.

Check the position of the medical device so that it corresponds to your line of sight and the characteristics of your personal workstation (the lighting and the distance between the user and the device). The device must remain quickly and easily accessible at all times.

Check that the water and air lines and the power cord do not hinder physical movement.

Power your device

You can now connect the power cord to the mains grid.
⚠ Protective earth is required!
Be sure your power grid has an efficient protective earth.

Voltage: 100-240 Vac
Frequency: 50 to 60 Hz.
Operating current: 4 A max.

Installation of the wireless pedal

Insert two (2) AA 1.5V lithium batteries into the wireless pedal. Close the cover and operate your device.
⚠ Risk of fire: use only batteries that have current limiter/short-circuit and over-temperature protection (compliant to IEC 60086-4:2014 Safety of lithium batteries).

The wireless pedal supplied with your device is already paired and ready to use (Note: A pedal can only command one single device at a time. Pairing is maintained even if the batteries are removed).

When you receive your new machine, all you need to do is insert the two (2) AA lithium batteries into the wireless pedal and your device is ready to work.

In case you replace your pedal, you will need to pair it with your device. For instructions, please read the specific Maintenance & Troubleshooting chapter.

The Bluetooth® radio is automatically disabled (powered off) when a wired pedal connected.

⚠ The wireless pedal uses a low power, 8 dBm EIRP max, Bluetooth® 2.4 GHz radio, to communicate with the control unit. Interference may occur in the vicinity of this equipment.

Portable RF communications equipment (including peripherals such as antenna cables and external antennas) should be used no closer than 30 cm (12 inches) to any part of the device, including cables. Otherwise, degradation of the performance of this equipment could result.

2.3. Powder Chambers

⚠ Clinical risk: Only use PLUS Powder with the PLUS Powder chamber.

⚠ Clinical risk: Only use PLUS Powder chamber (red) for subgingival treatments.

PLUS

The PLUS Powder chamber is designed for the PLUS Powder. It can be used for supra and subgingival treatments.
Pressure is automatically reduced for compatibility with subgingival treatments, including Perioflow treatments (Supra applications also possible).
Compatible EMS Powders: PLUS (refer to paragraph "Compatibility" for details).

CLASSIC

The CLASSIC Powder chamber is designed for the CLASSIC Powder and can only be used for supragingival treatments.
Sodium Bicarbonate: Only use this powder and chamber for supragingival applications.
Compatible EMS Powders: CLASSIC (refer to paragraph "Compatibility" for details).

❗ Check bottle and powder chamber integrity: There should be no crack on the body.

⚠ The powder chamber is pressurized during use. Replace faulty parts immediately.

❗ Make sure that the powder chambers are dry.

❗ Use only PLUS Powder for restorations, crowns, bridgework, implants and orthodontics.

❗ Regularly clean the powder chambers. Take care that all parts are fully dry before reuse.

🚫 Do not sterilize the powder chambers and their caps/parts by steaming or dry thermal reprocessing.

❗ By hand only: remove the powder chamber cap to refill powder up to the indicated MAX level, then insert the cap back fully onto the bottle.
Pour the powder in freely. The central tube can be fully filled without problem.

🚫 Do not fill the chamber higher than the indicated MAX level. The powder level will go down slightly a few minutes after the filling (powder compaction).

Before pressurizing, position the powder chamber into the device. Magnetic attraction will position it correctly.

🚫 Do not insert upside-down.

2.4. *Water supply and PIEZON® bottle*

Without Bottle:
PIEZON® & AIRFLOW® use external water supply.

1

⚠ The CLIP+CLEAN shall be previously cleaned and sterilized before use.
Non-cleaned and sterilized CLIP+CLEAN may contaminate the device.

2

❗ Place the CLIP+CLEAN into the device's bottle receptacle for dust protection.

With Bottle connected:
AIRFLOW® uses external water supply.
PIEZON® uses bottle liquid supply.

Connect the PIEZON® bottle

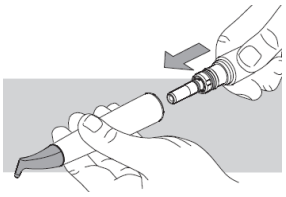
⚠ Only use the PIEZON® bottle EG-111 (transparent) for disinfectant solutions.

⚠ Follow the EMS reprocessing instructions and the present-day regulations on reprocessing enforced in your country.

🚫 Do not sterilize the PIEZON® bottle and its nozzle cap by steaming or dry thermal reprocessing.

2.5. *AIRFLOW® and PERIOFLOW® Handpieces*

⚠ AIRFLOW® and PERIOFLOW® Handpieces are reusable, but they shall have been previously reprocessed: cleaned and sterilized. Not reprocessed handpieces and accessories may cause bacterial or viral infections.



Connect the
AIRFLOW® or PERIOFLOW® Handpiece.

⚠ Follow the EMS reprocessing instructions and the present-day regulations on reprocessing enforced in your country.

In case the AIRFLOW® Handpiece gets clogged, refer to the “Maintenance & Troubleshooting” section for instruction.

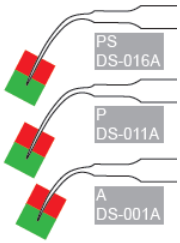
2.6. *PIEZON® Handpiece and Instruments*

⚠ PIEZON® Instruments and Handpieces are reusable, but they shall be reprocessed before use: cleaned and sterilized. Not reprocessed handpieces and accessories may cause bacterial or viral infections.

⚠ Follow the EMS reprocessing instructions and the present-day regulations on reprocessing enforced in your country.

⚠ Check tip length and tip thread through the cover right folder of your Quick Guide.

⚠ If tip extremity is in the red area, it can have excessive and uncontrolled vibration. Replace the tip.



Accessories are available from EMS and authorized dealers

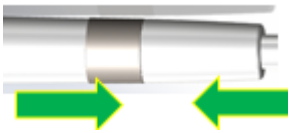
1

Mount the tip / insert using the EMS CombiTorque tool

❗ Once the instrument is screwed all the way in, give an extra quarter of a turn to obtain the required torque and remove the CombiTorque.

⚠ Use only the CombiTorque to tighten the EMS Instrument on the handpiece to the correct torque to avoid tip unscrewing or breaking.

2



Connect the PIEZON® Handpiece

❗ Blow-dry the connections to remove any presence of liquid and to ensure a proper electrical contact.

3

Nose cap and light guide

❗ Always use the handpiece with the light guide and the nose cap installed and correctly tightened.

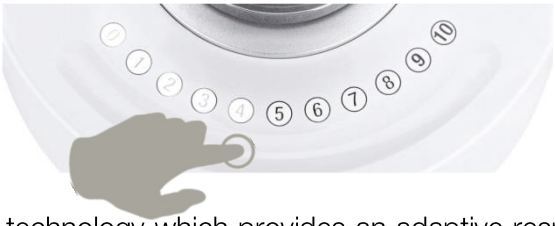
For replacing the light guide, refer to the "PIEZON® light guide check & replace" section.

3. DEVICE USE

3.1. Interfaces

1	ON/OFF-mode Standby	ON: the device goes into operating mode. OFF: the device reverts back to standby. (After 1 hour of inactivity, the unit switches to off-mode standby)
2	Powder chamber pressurization / depressurization	Powder chamber is pressurized or depressurized. A white light illuminating the powder chamber will turn on when pressurized. During chamber depressurization, the AIRFLOW® cord will automatically purge and the white light will turn off at the end of the process. Entering Standby mode: The powder chamber depressurizes automatically. Powder chamber depressurization may take up to 10 seconds to complete. During this time, it is recommended that you leave the AIRFLOW® Handpiece in its holder with the nozzle facing down to avoid spraying the purged air and residual powder upwards.
3	Power setting	 Place your finger in the groove below the numbers to adjust AIRFLOW® air pressure and PIEZON® power: • 0 (water only, blue indicator) • 10 (Maximum) Memorization of the preselected settings.
4	PIEZON® water	Sets the PIEZON® water flow rate.
5	AIRFLOW® water	Sets the AIRFLOW® water flow rate.
6	Pedal (normal)	Press the edge of the pedal for normal operation. The pedal is deactivated when both handpiece cords are placed in their holders.
7	Pedal BOOST (Only on the wireless pedal)	Pressing hard on the center of the wireless pedal activates power boost. For easy boost activation: leave the foot on the pedal and put the heel up.

PIEZON® power setting



The unit is equipped with a technology which provides an adaptive response in function according to the load applied to the instrument.

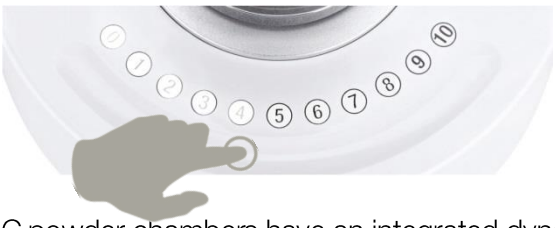
The following table shows the maximum output power as per user power setting:

PIEZON®
Power

Power Setting	0	1	2	3	4	5	6	7	8	9	10
Max Output Power [W]	0	0.4	1.2	2.1	3.0	3.9	4.8	5.6	6.4	7.2	8.0

⚠ Risk of tip breakage: with **ENDO files**, do not exceed 2.5W (**power setting "3" max.**)

AIRFLOW® pressure setting



Both the PLUS and CLASSIC powder chambers have an integrated dynamic pressure regulator that automatically set the optimal pressure range for the selected powder chamber and related powder type as detailed in chapter "Powder Chambers".

The following table shows the static and approximate dynamic pressures[1] as per selected powder chamber and user power setting:

AIRFLOW®
Pressure

Pressure Setting	0	1	2	3	4	5	6	7	8	9	10
Static [Bar]	/	2.5	2.7	3.0	3.2	3.5	3.7	4.0	4.2	4.5	4.7
CLASSIC dynamic [Bar]	/	1.9	2.1	2.3	2.6	2.8	3.0	3.2	3.5	3.7	3.9
PLUS dynamic [Bar]	/	1.5	1.7	1.9	2.0	2.2	2.4	2.6	2.7	2.9	3.1

[1] Dynamic pressures depend on handpiece and powder type too. The listed pressures are for information purpose and referring to the commonly used EL-308 AIRFLOW® Handpiece with DV-164 and DV-165 powders.

PIEZON® and AIRFLOW® BOOST

Pressing hard on the center of the wireless pedal activates the BOOST mode and results in an increase of power, as the following table shows:

AIRFLOW®
Boost

Power Setting	0	1	2	3	4	5	6	7	8	9	10
Corresponding Boost Level	0	6	7	8	8	8	9	10	10	10	10

PIEZON®
Boost

Power Setting	0	1	2	3	4	5	6	7	8	9	10
Corresponding Boost Level	0	6	7	8	9	10	10	10	10	10	10

⚠ Risk of tip breakage: use BOOST only with a tip suited for high power usage.
🚫 DO NOT use BOOST with ENDO files.

Wireless pedal battery saving

Each time the wireless pedal is released, it enters into a low power mode. Even if unused for long, it is not required to remove the batteries.

To avoid an involuntary depletion of the wireless pedal batteries, in case the pedal remains pressed without interruption for 10 minutes, it will automatically enter into switch-off mode.
To resume from the switch-off mode, it is required to first release the wireless pedal and then power cycle the device (switch off for 30s and then power on again).

Water temperature and acoustic feedback settings

AIRFLOW® and PIEZON® liquids' temperature is 40°C by default.

To adjust the water temperature or the acoustic feedback, follow the procedure below:

1. Turn the device ON.
2. Securely place both handpieces (AIRFLOW® and PIEZON®) back into their holders.
3. Press ⓪ + ⑩ simultaneously to access the menu. (See image below – place fingers in the groove below the numbers)

4. Colors will appear on the numbers:
   - 0 to 4 for setting water temperature (5 is not used)
   - 6 to 10 for setting acoustic feedback (5 is not used)

Water temperature[2]					Acoustic feedback				
0	1	2	3	4	6	7	8	9	10
No Heating	25°	30°	35°	40°	No sound	Low volume	Medium volume	High volume	Maximum volume

5. Change the settings according to your wish.
6. Press the ON/OFF button to save the setting and exit.

Note:

- Changes are applied to both AIRFLOW® and PIEZON® liquid temperatures.
- After a few seconds of keyboard inactivity, the device automatically exits the mode.

[2] The target temperature is determined into the device's body.
On AIRFLOW® side, water temperature decreases along the cord. Air spray also decreases the temperature. Final temperature of AIRFLOW® spray is lukewarm, lower than 40°C.
On PIEZON® side, PIEZON® Handpiece warms up the waterline which compensates natural cooling along the cord. Please adjust the temperature setting for maximizing patient comfort.

3.2. Treatment sequence

Consult the Treatment Recommendations (FB-648) before starting any treatment to the patient.

AIRFLOW®

1 Position the powder chamber.
2 Pressurize the chamber.
3 Set the AIRFLOW® power.
4 Set the water flow.
5 Take the AIRFLOW® Handpiece.
6 Press the pedal to start treatment.
7 [Step hard on the center of the BT pedal for BOOST.]
8 Release the pedal to stop treatment.
9 Put the handpiece back into its holder.

PIEZON®

1 Set the PIEZON® power.
2 Set the water flow.
3 Connect the PIEZON® bottle (if required).
4 Take the PIEZON® Handpiece.
5 Press the pedal to start treatment.
6 [Step hard on the center of the BT pedal for BOOST.]
7 Release the pedal to stop treatment.
8 Put the handpiece back into its holder.

⚠ Treatment does not stop immediately. Beware there is a small delay between the release of the pedal and the effective stop of the treatment (approximately 0.2 second).

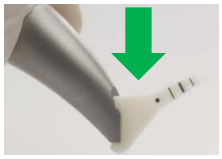
⚠ Risk of patient injury. If you are not trained on a specific treatment, do not execute it. Always get trained before executing new treatments.

4.ADDITIONAL PRODUCTS

4.1. *PERIOFLOW® Nozzles*

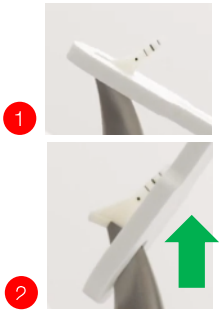
Single-use nozzle.

⚠ Cannot be reprocessed.
DO NOT use the nozzle if the package is damaged or open.



Fully connect the nozzle by pushing on a hard surface.

Make sure the nozzle is correctly attached = fully inserted.

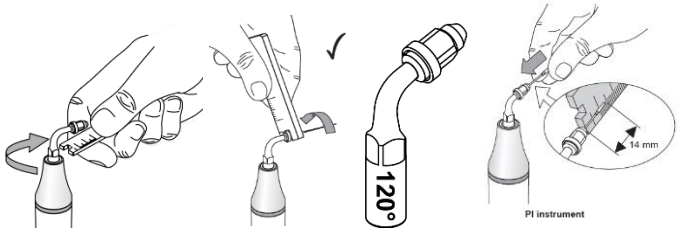


Remove the nozzle by using the nozzle extractor.

⚠ Risk of injury: Always USE the nozzle extractor AB-358/A. DO NOT remove by hands.

4.2. *Endochuck & PI Instrument*

⃠ Do not tighten the chuck nut when no instrument is installed as this may damage it.



⚠ Verify that the plastic coating is not worn or damaged before use.

5. CLEANING & REPROCESSING

Please conform to the recommendations of the Reprocessing Instructions chapter of this manual.

Follow present-day regulations enforced in the country about reprocessing.

EMS recommends the use of cleaning, packaging for sterilization and sterilization procedures accordingly with ISO 17664.

Always report adverse events related to device reprocessing directly to EMS.

⚠ Reusable products must be cleaned and, sterilized prior to first use. Do not reprocess the products over the allowed number of sterilization cycles, but replace: refer to the "Service life" section of the "Technical Description" chapter.

All instruments, all handpieces and the CLIP+CLEAN must be cleaned and sterilized before the first use. The reusable instruments, the handpieces and the CLIP+CLEAN must also be cleaned and sterilized following each use. Diamond-coated instruments are indicated for single use only and must not be reused. A listing of the reusable products is provided in the table below.

Reusable Products:

Description	Description
Endochuck 120°	Flat wrench
Instrument P	Combitorque®
Instrument PS	PIEZON Handpiece
Instrument PSR	PIEZON® Handpiece LED
Instrument PSL	AIRFLOW® handpiece
Instrument PI	PERIOFLOW® handpiece
File ISO 15	PERIOFLOW® nozzle extractor
File ISO 20	Easy Clean
File ISO 25	Cap SP
File ISO 30	CLIP+CLEAN
File ISO 35	

⚠ Concentrations and contact times specified by the manufacturer of the cleaning agent must be followed.

⚠ Remember that sterilization cannot be achieved unless the elements of the assembly are cleaned first.

If there is anything in the following instructions that is not clear or seem to be inadequate, do not hesitate to contact/inform EMS.

⚠ The following instructions have been validated as being capable of preparing for re-use the EMS medical devices and parts listed in the “Intended Use and Compatibility” chapter. it is the responsibility of the user (processing facility) to properly implement the instructions by maintaining equipment and with routine monitoring of the process to ensure cleaning and sterilization of the devices is achieved. Likewise any deviation by the processor from the instructions provided should be properly evaluated for effectiveness and potential adverse consequences.

The user shall also observe any applicable legal requirements in their country as well as the hygiene regulations of the hospital or clinic. This applies especially with regard to the additional requirements for the inactivation of prions.

Preparation

Manual pre-cleaning is required:
Immediately after use, rinse the lumen(s) line of the handpiece/instrument with water for 20 seconds. Coarse soiling must be removed immediately after application.

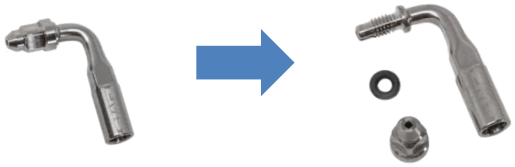
For AIRFLOW® and PERIOFLOW®: always carry out handpiece powder unclogging and check for both lumens (water and powder) clearage before proceeding.

For PIEZON®:

- Remove any installed instrument.
- Remove the nose cap and separate aside the light guide and the O-ring.

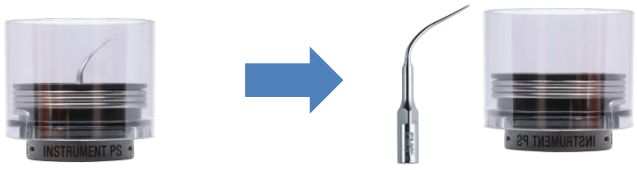
For Endochuck file holder:

- Remove any installed file.
- Remove the screw and separate aside the small O-ring.



For any Instrument mounted on the CombiTorque:

- Separate aside the Instrument and the CombiTorque.



Safely transport to the reprocessing area to avoid any damage to the parts and contamination to the environment and to the people involved in the reprocessing process.

⚠ Cleaning shall need to be performed within 1 hour from the use.

Cleaning

Any part can be cleaned manually or automatically by washer- or disinfector.

DO NOT use any Ultrasound Bath cleaning procedure with the PIEZON®, AIRFLOW® and PERIOFLOW® handpieces: it may destroy the products.

Automated Cleaning

Correctly place the instrument into a suitable rack, connect all lumens to the rinsing connectors and start the automated cleaning. The following validated (For example on Miele Professional G 7836 CD having Miele Rack E429) automated cleaning process can be used:

- 2 minutes pre-washing with cold water.
- Drain.
- 5 minutes cleaning with tap water and 0.5% detergent of neodisher MediClean Dental (Dr. Weigert, Hamburg) at 55°C.
- Drain.
- 3 minutes rinsing and neutralization cold with deionized water.
- Drain.
- 2 min final rinse with cold deionized water.
- Drain.

Also instructions of the manufacturer of the washer disinfector shall be followed.

Manual Cleaning (without ultrasound bath) with Enzymax

The following validated process can be used with any EMS part:

- Using a lint-free cloth dampened with tap water, wipe the article to remove gross soil. Pay special attention to crack, crevices, seams and hard to reach areas.
- Prepare a bath of Enzymax cleaning solution following the manufacturer's recommendation 1oz/gallon of lukewarm tap water.
- Use a soft bristled brush to brush the article in the prepared cleaning solution until all visible soils have been removed.
- Immerse the article in the prepared detergent solution for 15 minutes.
  While immersed, ensure that all lumens are filled with the cleaning solution. Use a syringe, if needed. All surfaces must be moistened.
- Using a spray gun (water jet gun, with static water pressure of 2 bar) flush each lumen with RO/DI water for 15 seconds.
- Further rinse the whole part under running RO/DI water for 10 seconds.
- Using pressurized air fully dry the lumen and the whole part until no more residues of water are present (visible or detectable).

Manual Cleaning with Ultrasound Bath

Manual Cleaning (without ultrasound bath) with ENZOL 2%

The following validated process can be used with any EMS part:

- Remove any externally attached soiling by brushing carefully with a soft surface brush or cloth.
- Remove the handpiece from the connector. Remove the gaskets, caps and other removable parts.
- Soak all parts in the cleaning solution for, as a minimum, the time and the concentration specified by the manufacturer of the cleaning agent (ENZOL, 2 %, 10 min).
- Brush all lumens and surfaces with a suitable lumen / surface brush until all visible soiling is removed.
- Rinse through all product lumina (e.g. irrigation and aspiration connection) with the cleaning solution (ENZOL, 2 %), at least 5 times in the flow direction (no back rinsing), using a disposable syringe (min. volume 50 ml) applied to the nozzles of the product.
- Submerge all components completely in deionized water.
- Rinse through all product lumina (e.g. irrigation and aspiration connection) with deionized water at least 3 times in the flow direction (no back rinsing), using a disposable syringe (min. volume 50 ml) applied to the nozzles of the product.
- Repeat the cleaning process if the last rinse does not run clear, or if stains are still visible on the product.
- Dry all components at room temperature.

🚫 DO NOT USE WITH HANDPIECE BODY

The following validated process is intended ONLY for the EMS PIEZON® Instruments and file holders:

- Remove any externally attached soiling by brushing carefully with a soft surface brush or cloth.
- Remove the instruments from handpieces.
- Soak all parts in the cleaning solution for, at a minimum, the time and the concentration specified by the manufacturer of the cleaning agent (ENZOL, 2 %, 10 min).
- Remove any externally attached soiling by brushing carefully with a soft surface brush or cloth.
- Place all parts an ultrasound bath filled with cleaning solution (ENZOL, 2 %).
- Treat the parts with ultrasound for at least 3 minutes.
- Brush the parts in the cleaning solution (ENZOL, 2 %) if any visible soiling is detected.
- Submerge all components completely in deionized water.
- Rinse through all product lumens with deionized water.
- Repeat the cleaning process if the last rinse does not run clear, or if stains are still visible on the product.
- Dry all components at room temperature.

⚠ Sterilization shall be performed immediately after cleaning.

Inspection and final dry before sterilization

⚠ If stains are still visible on the part after cleaning/disinfection, the entire cleaning/ disinfection procedure must be repeated. Parts with visible damage, chip/flake loss, corrosion or are bent out of shape must be disposed of (no further use is permissible). Check also the integrity of O-rings and gaskets and replace if damaged or out of shape.

❗ Verify the part to be fully dry. In case of detection of residues of water, remove these using an air pistol (clean compressed air). Fully dry the lumen and the whole part until no more residues of water are present (visible or detectable).

Reassembly and packaging for sterilization

⚠ Only previously cleaned parts can be sterilized.

⚠ Effective sterilization can take place only on fully dry parts. Ensure each part (internal lumens and any surface) to be perfectly dry before reassembling and packing.

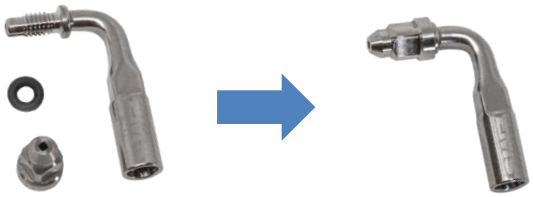
Prior to sterilization, the parts need to be reassembled to their readiness of use and placed in a suitable sterilization packaging. The pouch should be sealed according to the manufacturer's instructions.

❗ For PIEZON®:

- Reinstall the O-ring first, then put the light guide into the nose cap and screw it on the handpiece.

❗ For Endochuck file holder:

- Reinstall the small O-ring (gasket) first, and then gently screw the retention bolt without tightening it.



For any Instrument having its CombiTorque:

- Reinstall the Instrument on the CombiTorque.

Any EMS part can be correctly packaged using an FDA-cleared sterilization pouch that has been validated for the specified sterilization cycle.

Sterilization

Sterilization must be performed immediately after cleaning.

DO NOT exceed the maximum number of sterilization cycles allowed.
DO NOT exceed a sterilization temperature of 280°F (138°C) and a holding time of 20 minutes.
DO NOT use hot-air sterilization and radio-sterilization procedures: they destroy the products.

Moist heat sterilization of parts shall be performed according to ISO 17665 and under consideration of the respective country requirements.

The following validated Pre-vacuum Moist Heat (steam) process can be used with any EMS part packaged in appropriate single or double pouches:

Parameters for the Pre-vacuum Moist Heat cycle:

- 3 pre-vacuum phases
- Sterilization temperature of 270°F (132°C)
- Pressure of 3 bar (absolute pressure)
- Humidity of 100%
- Holding time of 4 minutes minimum (full cycle)
- Drying time of 20 minutes minimum

It is the duty of the user to ensure that the reprocessing processes, including resources, materials and personnel, are capable to reach the required results and maintained over the time: keeping actual the validation of the reprocessing processes is under the responsibility of the user.

EMS recommends the use of biological indicators and chemical indicators that have been validated for use in a 132C pre-vacuum steam sterilization cycle.

Storage

Store the sterilized components in a dry, clean and dust free environment at a temperature of 41°F to 104°F (5°C to 40°C).

Service life

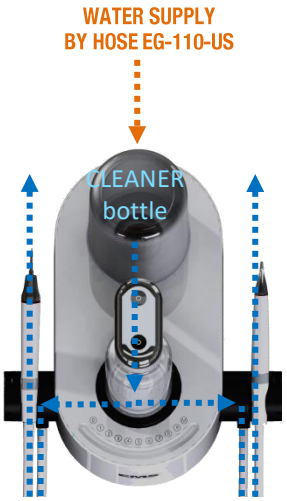
If the number of permissible re-sterilization cycles is restricted, this will be stated in the product's specific Instructions for Use (if any) and/or in the section of the "
" chapter.

The products have been designed for a large number of sterilization cycles. The materials used in their manufacture were selected accordingly. However, with every renewed preparation for use, thermal and chemical stresses will result in the ageing of the products.

Always replace products that present sign of worn-out or of early degradation, regardless of the number of sterilization cycles left unused.

DO NOT expose the products to temperature exceeding the 280°F (138°C).

6. WATER LINE CLEANING & DISINFECTION



Keeping the device's water lines clean and disinfected is recommended to prevent patient infection.
A regular cleaning and maintenance protocol should be adopted to prevent and suppress formation of biofilm. EMS recommends using the EPA-registered dental unit waterline cleaner, Vista Tab, manufactured by Hu-Friedy.

Consult the instructions for use of the product.
The manufacturer's instructions for use should be followed to ensure the appropriate water quality to help protect patients, staff and equipment.

Both handpieces should be removed prior to using Vista Tab.

The water supply hose and related device connection will not be cleaned by this procedure.

Initial start-up treatment

Consult the instructions for use of the product.

Routine treatment

Treat the water lines one night per week.

If two or more weekly treatments are skipped, repeat initial start-up treatment.

Dental unit waterline cleaner and AIRFLOW® Prophylaxis Master
1- Water line cleaning and disinfection with Vista Tab solution.

Consult the instructions for use of the product.

1

Place the CLEANER bottle onto the device with Vista Tab

2

Set water to 10
Turn the device ON

Set both water regulators to 10 to ensure the flow of the cleaning agent.

3

Hold both cords over a sink with CLIP+CLEAN

Contamination prevention:
Do not make any contact between the sink and the cords.

4

Press the pedal once, release, and wait 1 minute. Repeat if necessary until the blue solution is visible.

2- Flushing

1

Place a fully filled water bottle onto the device

⚠ To reduce the risk of ingestion of the cleaning agent by the patient, always use a fully filled water bottle.

2

Set water to 10
Turn the device ON

❗ Set both water regulators to 10 to ensure optimal rinsing.

3

Hold both cords over a sink with CLIP+CLEAN

⚠ To prevent cross contamination, do not make any contact between the sink and the cords.

⚠ CLIP+CLEAN shall be cleaned and sterilized after each use.

4

Press the pedal once, release, and wait 1 minute. Repeat if necessary until the water runs clear.

Cleaning can be paused and reset by pressing the pedal again.

❗ Always empty out and wash the water bottle used for flushing before any new use.

Between each patient

Overall cleaning and disinfection

1

Clean the external surface of the device with a compatible EPA-registered intermediate-level surface disinfectant

❗ Clean the unit only with an alcohol-based, commercially available (ethanol, isopropanol), colorless disinfectant

🚫 Never use high-level disinfectant, scouring powder, an abrasive sponge or any disinfectant known to be incompatible with plastics, as it will damage its surface.

2

⚠ Reprocess handpieces and instruments
See the specific following chapters.

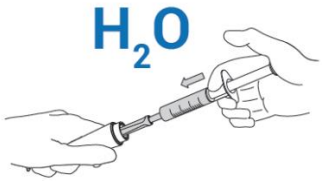
⚠ Risk of contamination. Always disinfect the bottom and top areas of device air connections.

7. MAINTENANCE & TROUBLESHOOTING

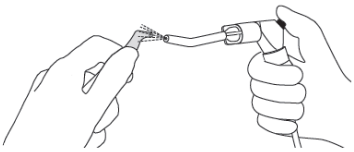
7.1. AIRFLOW® Handpiece powder unclogging

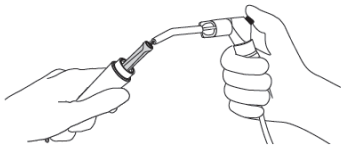
In case of a clogged handpiece and before the reprocessing of AIRFLOW® and PERIOFLOW® Handpieces.

Easy Clean
Provided in your AIRFLOW Application box



Rinse through central lumina in the normal direction of flow (no back rinsing) using Easy Clean with a disposable syringe filled with more than 2 ml of drinking water



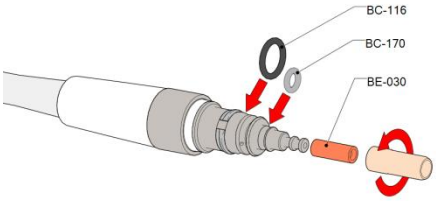


Blow air to dry.

The EASY CLEAN can be cleaned and sterilized in a fractional pre vacuum cycle at 132°C for 4minutes.

7.2. AIRFLOW® handpiece leakage

In case of leakage at the AIRFLOW® handpiece connection with the AIRFLOW® cord, replace the o-rings of the cord with the spare provided in the EL-651 Kit located in the AIRFLOW application box.



7.3. PIEZON® light guide check & replace

The light guide loses its transparence after undergoing repeated reprocessing cycles. Check the transparency of the light guide every month and do the following:

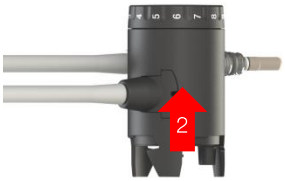
1. Remove the tip and unscrew the handpiece nose cap by hand.
2. Take off the light guide and inspect it.
3. Place in a new light guide AB-340 (provided in the PIEZON application box).
4. Screw the nose cap on again, by hand only.

7.4. Handpiece cord replacement

Disconnect the mains plug for purposes of maintenance and in case of malfunction.

⚠ Depressurize the powder chamber before disconnecting the AIRFLOW® cord.

In case of persistent malfunction or damage to the PIEZON® or AIRFLOW® Handpiece cord system, the part can be easily replaced by the user. Follow the directions for replacement provided with the spare part supply.



Handpiece cord disconnecting procedure:

1. Unlock the cord system by pushing the lock switch to the front (Switch located under the device).
2. The cord system is now unlocked and can be removed by pulling it.

7.5. Monthly check

Each month check both air and water filters for cleanliness.

Disconnect the mains plug for purposes of maintenance and in case of malfunction.

⚠ No maintenance is allowed while in use with a patient.

Check water and air filter cleanliness.

Filter color has to be white without significant visible impurities. If not, replace the filter.
If the water filter needs to be changed more than 3 times a year, please check the quality of your water line.
Air filters usually remain clean for longer periods of time. Replace once a year. (The yearly maintenance service includes the replacement of both filters.)

Good

Worn-out

1. **Disconnect the power cord from the grid first.**
2. Disconnect the water hose by pulling it off the connector.
3. Pull the filter off by hand or by using a small flat screwdriver.
4. Replace with a new filter and reconnect the hose.

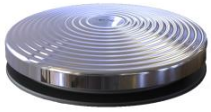
7.6. Yearly maintenance & repair

⚠ This device must only be maintained and/or repaired by the EMS service center in Dallas.

⚠ A yearly preventive maintenance or 2000 hours usage maintenance (LED ① solid orange), whichever comes first, is required as means of safety and performance guarantee for both the patient and the user.
Qualified service repair may also be required anytime persistent malfunctioning is detected by the user and/or reported by the device diagnostic.

When returning the device for service, it is recommended that you ship the device with its pedal, powder chamber, bottle and cords in its original packaging for optimal protection against damage during transportation.
Provide the contact details of your EMS dealer for a quicker service process (see § 7.9).

7.7. Pairing a new pedal



1. Remove one battery from the pedal (no need to remove both).
2. Place the two handpieces in their holders.
3. Turn the machine OFF, wait 10 seconds, then turn it ON again.
4. Press ⓪ + ⑤ first, then also press ⑩ simultaneously.
   A sonar sound will start playing (if not, repeat step 4).
   Respect the order and the three-finger sequence (see figure below – place fingers in the groove below the numbers).
5. While the sonar sound plays, replace the lithium batteries into the wireless pedal.
6. Within a short time (less than 15 seconds), the pairing will be complete, the white LEDs will blink for a while and the device is then ready for use.

If the process takes longer than 1 minute, it means the pairing has failed and the device will automatically exit the mode. (No more sonar sound and no blinking at exit).

In case of this process failure, redo it from the beginning.

7.8. Troubleshooting

The device is whistling or making strange noises

⚠ Risk of bottle explosion.

First disconnect the mains plug.

This symptom is generally caused by a problem to the pressure regulator (fault or low temperature) or by a crack in the water bottle.

1° Stop using your device immediately and disconnect it from the grid.
2° Check the bottle in use for crack or any damage and, if the case, replace it with a new one.
3° Check the supplied air pressure: it shall be 4.5 bar minimum.
4° If the device temperature is below 10°C (device too cold), wait for it to warm-up at ambient temperature and then reconnect to the power grid and switch it on again.
5° If the device temperature is over 10°C, or the problem recurs, definitively stop using it and contact the EMS service center in Dallas.

The device is making smoke (and fire)

⚠ Risk of fire and electric shock.

First disconnect the mains plug.

Stop using your device immediately, disconnect it and contact the EMS service center in Dallas.

Cord or device leakage

⚠ Risk of fire and electric shock.

First disconnect the mains plug.

1° If the leak is from the AIRFLOW® handpiece, replace the o-rings.
2° If the leak is from the device (handpiece support and water regulator), replace the complete handpiece cord.
3° If still not solved, contact the EMS service center in Dallas.

LED 1 is SOLID orange

⚠ Automatic maintenance reminder. It is time to send your device to yearly maintenance service. Promptly contact the EMS service center in Dallas.

LED 1 BLINKING orange

⚠ Permanent or transitory hardware fault condition detected.

1° Unplug the device power cord, wait for 30 seconds, then plug it back again and restart the device (to check for effective permanent fault condition).
2° If the error is still present, contact the EMS service center in Dallas for repair.

LED 2 SOLID orange

The wireless pedal's 2x AA lithium batteries are depleted. Replace both with new AA high-quality lithium batteries having current limiter protection.

LED 3 SOLID orange

The problem may have multiple causes. A step-by-step multiple checks are required.
1° No pedal detected (at least one pedal must be connected to operate the device):

- Wired pedal may be disconnected. Check if the jack is fully inserted. Restart the device.
- Wireless pedal is not paired. Execute the procedure "Pairing of new pedal"

2° If the error is still present, contact the EMS service center in Dallas for repair.

LED 3 BLINKING orange

Both the AIRFLOW® and PIEZON® cord systems are not detected or missing. At least one cord system is required to operate the device.
1° First, switch OFF the device, then disconnect both AIRFLOW® and PIEZON® handpiece cords and clean the electric contacts (jacks) present on the cord system connections. Also blow air to clean the device connection receptacles.
2° Reinstall both handpiece cords and start the device again.
3° If error is still present, contact the EMS service center in Dallas.

LED 4 BLINKING orange

Risk of fire and electric shock.

First disconnect the mains plug.

1° Your device is too hot. Unplug it, wait for 1 hour and start the device again.
2° If error is still present, contact the EMS service center in Dallas.
Note: This error also shows up when the device is operating below the minimum temperature.
In this case, just wait for the device to warm up to ambient temperature.

Water filter leakage

First disconnect the mains plug.

1° Replace the water filter (blue cartridge).
2° If still not solved, contact the EMS service center in Dallas.

Bottle or bottle connection leakage

1° Ensure the bottle cap has been correctly closed.
2° Clean the connection: cap and device sides.I
3° Replace the bottle.
4° If still not solved, contact the EMS service center in Dallas.

AIRFLOW® connection leakage

1° Ensure the handpiece has been correctly connected to the cord.
2° Clean the interior of the handpiece and the cord terminating end.
3° Replace the AIRFLOW® cord gasket as described in paragraph “AIRFLOW® handpiece leakage”.
4° If still not solved, contact the EMS service center in Dallas.

Insufficient or no water from handpiece

1° Make sure you have set your water regulators to 10 (maximum flow on the cord) and verify that the handpiece is not clogged by removing it and checking the water flow without handpiece.
2° Check your water filter cleanliness and replace it if necessary.

Disconnect the mains plug before servicing any filter.

2° Make sure you have well-connected and sufficient pressure from your water supply.
3° If still not solved, contact the EMS service center in Dallas.

The unit does not start

1° Check the electrical connection and power socket.
2° Check the fuses at the back of the unit:

First disconnect the mains plug.

Fuses are housed within the power cord socket.
1° Remove the power cord from the device.
2° With the help of a small flat screwdriver, open the fuse-holder cover.
3° Replace fuses only with the exact type required (refer to the “Technical Description” section).
4° If still not solved, contact the EMS service center in Dallas.

Wireless pedal does not work

In the case is evident that the pedal remained pressed for longer than 10min, simply release the pedal and power cycle the device. If not this case, the problem may have multiple causes. A step-by-step multiple checks are required:
1° Switch-off the device and disconnect and reconnect both the PIEZON® and AIRFLOW® cord systems. Try again.
2° Perform a new pairing. This procedure is explained in the paragraph “Pairing a new pedal”. Try again.
3° Change the 2x AA lithium batteries and try again.
4° If still not solved, contact the EMS service center in Dallas.

Wired pedal does not work

1° Disconnect and reconnect the pedal. Check the cable for damage. Restart the device.
2° If still not solved, contact the EMS service center in Dallas.

No pressurization of the powder chamber

1° Check that your device is ON: at least 1 LED light should be ON.
2° Check that the AIRFLOW® cord system is well connected (full green mark on the lock actuator).
3° If still not solved, contact the EMS service center in Dallas.

Powder chamber white light is BLINKING at pressurization attempt

Either the air line is not connected or there is not enough air pressure.
1° Check the air line for no kinking and check the air compressor unit.
2° Check air filter for cleanliness and replace if dirty.
3° If still not solved, contact the EMS service center in Dallas.

Powder chamber white light is BLINKING at depressurization

1° The handpiece could be clogged. Unclog with Easy Clean (see paragraph below).
2° AIRFLOW® cord could be clogged. Dismount and clean the airflow cord extremity.
3° If still not solved, contact the EMS service center in Dallas.

Powder sprays out of chamber at depressurization

1° Powder chamber is filled beyond the maximum level marked.
2° Remove the powder exceeding the MAX sign on the bottle.

Powder leaks under the AIRFLOW® Handpiece cord system

The AIRFLOW® pinching element might be worn out or the air interface is dirty and is leaking powder.
1° Disconnect the cord, clean the air jack and connect again. If problem persists, go to Step 2.
2° Replace your AIRFLOW® Handpiece cord with a new one.
3° If still not solved, contact the EMS service center in Dallas.

Powder chamber is leaking

1° Clean the chamber with a wet cloth, in particular the cap and the bottom o-rings. Also clean the connecting elements on the device.
2° If still not solved, replace the powder chamber with a new one.

White LED PIEZON® is not working

1° Clean and dry the handpiece connection and try again.
2° Your PIEZON® Handpiece LED might have been switched off by activity time-outs:
- after 10 minutes of continuous operation,
- or after 20 seconds of inactivity off the holder.
In both cases, put back the handpiece into the holder, wait 1 minute and try again.
3° If still not solved, contact the EMS service center in Dallas.

Insufficient lighting

1° Check the light guide and replace if necessary.
2° If the light is still weak, replace the handpiece.

Damaged light guide

Replace the light guide.

Low or no mechanical power delivered by PIEZON® or vibration perceived

1° Make sure that the PIEZON® Instrument (tip) is correctly screwed on (use CombiTorque tool).
2° Check the wear of the instrument (tip) and replace it if necessary.
3° Clean and dry the handpiece and the cord system electric connections.
4° Replace the PIEZON® Handpiece first.
5° Replace the PIEZON® Handpiece cord.
6° If still not solved, contact the EMS service center in Dallas.

7.9. To contact EMS Service center

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Fax: +1 972 690 89 81
Email: info@ems-na.com

8. SUSTAINABILITY

8.1. Disposal of waste parts

The device must not be discarded in domestic household waste. Should you wish to definitively dispose of the device, please comply with the regulations that apply in your country.

Other parts of this device, including tips/inserts, and chemicals must be disposed of according to your country's regulations.

Keep the original packaging until the device is to be disposed of permanently. It can be used for shipping or storing.

8.2. Sustainable design

The device, on a voluntary basis, respects the latest Eco design low energy standby and off mode consumption regulation[3]. Packaging cardboards are recycled and recyclable.

Printed instructions are aligned with a sustainable development policy and are certified « Myclimate neutral imprimerie » and « FSC ».

[3] European Commission Regulation N°1275/2008 of 17 December 2008 regarding the Eco design requirements for standby and off mode electric power consumption of electronic household and office equipment.

9. WARRANTY

Warranty is void if the device has been used with non-original EMS powder, instruments and handpieces. Warranty is void if the device has been opened.

EMS and the distributor of this device accept no liability for direct or consequential injury or damage resulting from improper use, arising in particular through non-observance of the instructions for use, or improper preparation and maintenance.

EMS declines the responsibility for the safety of the device and declares the warranty null and void if service or repair is carried out by an unauthorized third party or if non-genuine spare parts are used.

10. TECHNICAL DATA COLLECTION AND PRIVACY POLICY

During maintenance and/or repair of the device, EMS or any authorized EMS repair center will have access to certain technical information such as usage statistics (hereinafter “Technical Data”), collected during the device service.

Such technical data shall be analyzed and used by EMS in its legitimate interest, e.g. to carry out statistical analysis and to improve its customer service and/or its Research and Development processes.

EMS may also use such technical data along with your personal details in order to be able to understand your personal usage of the device and offer you a better customer experience and tailored service. However, you can unsubscribe from this process at any time, by simply sending us an email at privacy@ems-ch.com.

Rest assured that these activities will be carried out in compliance with applicable data protection laws. For any questions regarding your personal data, please consult our privacy policy at www.ems-company.com or send an email to privacy@ems-ch.com.

11. TECHNICAL DESCRIPTION

Manufacturer	EMS ELECTRO MEDICAL SYSTEMS SA, CH-1260 Nyon, Switzerland
Models	AIRFLOW Prophylaxis Master, product code FT-229
Classification IEC 60601-1	Electrical Insulation Class-I Applied part Type B IP20 Control unit IP21 Foot pedal
Operating mode	Continuous operation
Power supply	100-240Vac, 50-60Hz, 4A max.
Power consumption	OFF-mode / Stand-by: 0.5W max. Max: 700VA
Ultrasonic module	Max Output Power: 8W under fully-loaded mechanical condition. Frequency: 24-32kHz. Primary tip vibration excursion: 200um max.
Fuse	5A, T (slow), 250Vac, H type (=T5H250V)
Wireless communication module	Max 8dBm EIRP, 2.4GHz band, Bluetooth® radio module
Weight	Control Unit 5kg max. (full operating condition) Foot pedal: 0.35kg max. (wireless pedal)
Dimensions	Control Unit: Height: 245 mm, Width: 260 mm, Length: 290 mm Wireless pedal: Diameter 135 mm, Height 35 mm
Operating conditions	Temperature: 10°C to 35°C Humidity: 30% to 75% Altitude: Max 2000m
Storage conditions	Temperature: -10°C to 30°C, no water inside Humidity: 10% to 95% not condensed Pressure: 500hPa to 1060hPa
Transport conditions	Temperature: -29°C to 38°C, no water inside Humidity: 10% to 95% not condensed Pressure: 500hPa to 1060hPa
Input fluids	Water: pressure 2-5bar, temperature 10-30°C, salinity 0.2% max., hardness from 8 to 12°dH, minimum flow-rate 100ml/min, RECTUS 20KA connector type. EN-1717 compliant water network/inlet is required. Air: pressure 4.5-7bar, dry-only (humidity 1.032g/m3 max.), oil filtered 0.1mg/m3 max., minimum flow-rate 20 Nl/min at 4.5bar, RECTUS 21KA connector type
Output fluids	Water: min. 40ml/min. for AIRFLOW®, min. 30ml/min. for PIEZON® Air: max pressure 5bar for AIRFLOW® A few drops may escape when the water setting is at "0"
Shelf life / lifetime	PIEZON® and CLEANING bottles: 5 years Handpieces (main bodies): 1000 sterilization cycles Instruments and CombiTorque®: 1000 sterilization cycles
Expected service life	Device: 7 years, having regular yearly preventive maintenance

11.1. Symbols

	General Warning
	Warning Electricity
	Non-ionizing radiation (radio communication)
	Read the operation instructions
	Device requiring protective earth
	Disconnect the mains plug for purposes of maintenance and in case of malfunction
	Electronic instructions for use
	Mandatory action
	Expiration date
	Single use. Do not re-use.
	Do not do.
	Protection against water permeability
	Applied part, type B
	Disposal of old electronic equipment (European Union & other countries with separate collection systems)
	Manufacturer
	Manufacturing date
	Serial number
	Catalog number / Product reference
	Sterilizable at up to 135°C in the autoclave
	Thermal disinfection
	Input
	Output
	Fuse
	Wired foot pedal connection
	Medical Device compliant with EU Directive 93/42/EEC Number of the Notified Body
	GOST R for products in conformance with Russian standards
	Ukrainian Technical Regulation compliance marking for wireless equipment UA – Symbol of Ukraine; TR – Provisional symbol of the Conformity Assessment Body that is assigned to perform conformity assessment to the requirements of technical regulations; 028 – Identification number of the designated Conformity Assessment Body.
AGREE PAR L'ANRT MAROC Numéro d'agrément: MR 17713 ANRT 2018 / MR 14883 ANRT 2017 Date d'agrément: 16-10-2018 / 09-10-2017	Moroccan ANRT compliance marking for wireless equipment MR 17713 ANRT 2018: Wireless pedal approval number MR 14883 ANRT 2017: Device approval number

United Arab Emirates TRA compliance marking for wireless equipment
ER64514/18: BLE113 Bluetooth module approval number
ER67538/18: BLE121LR Bluetooth module approval number

Australian RCM compliance marking for wireless equipment

R-NZ

New Zealand R-NZ compliance marking for wireless equipment

Complies with IMDA Standards (DB106919)

Singaporean IMDA compliance marking for wireless equipment
DB106919: Dealer's Licence No.

CMIIT ID: 2018DJ3393

Chinese SRRC compliance marking for wireless equipment
2018DJ3393: System approval number

Korean KC compliance marking for wireless equipment
R-RMM-E23-FT-229: System approval number
KCC-CRM-BGT-BLE113: Bluetooth module approval number

R-RMM-E23-FT-229
KCC-CRM-BGT-BLE113

South African ICASA compliance marking for wireless equipment
TA-2017/2826: BLE113 Bluetooth module approval number
TA-2018/3027: BLE121LR Bluetooth module approval number

Serbian RaTT certification label "Triple A" for the the R&TT equipment
И005: Identification number of the designated Conformity Assessment Body Kvalitet
20: Two digits of the year when the certificate was issued

11.2. Electromagnetic Compatibility

The use of parts other than those supplied or listed as accessory may negatively affect EMC performance.
The device has embedded a low power, 8 dBm EIRP max, Bluetooth 2.4 GHz module, for communication with the wireless pedal. This radio module is disabled when a wired pedal is connected (device reboot required).
The Bluetooth module complies with all the restrictions foreseen by the ERC recommendations 70-03 for the CEPT countries concerning the Annex 3 (Wideband Data Transmission System band A 2400-2483.5 MHz) without requiring any modifications of the products by the user.
The product is intended for use and Basic Safety is maintained in the electromagnetic environment specified below.
The customer or the user of this product should assure that it is used in such an environment.

Electromagnetic immunity compliance

Immunity test	IEC 60601 test level	Compliance level	Electromagnetic environment - guidance
Electrostatic discharge (ESD) IEC 61000-4-2	± 8 kV contact ± 15 kV air		Floors should be wood, concrete or ceramic tile. If floors are covered with synthetic material, relative humidity should be > 30%.
Electrical fast transient/burst IEC 61000-4-4	± 2 kV for power supply lines 100 kHz repetition frequency ± 1 kV for input/output lines 100 kHz repetition frequency		Mains power quality should be that of a typical commercial or hospital environment.
Surge IEC 61000-4-5	± 1 kV line(s) to line(s) ± 2 kV line(s) to earth		Mains power quality should be that of a typical commercial or hospital environment.
Voltage dips IEC 61000-4-11	<5 % UT (>95 % dip in UT) for 0,5 cycle 40 % UT (60 % dip in UT) for 5 cycles 70 % UT (30 % dip in UT) for 25 cycles 0 % UT for 0,5 cycle at 0°, 45°, 90°, 135°, 180°, 225°, 270° and 315° 0 % UT for 1 cycle single phase		Mains power quality should be that of a typical commercial or hospital environment. If the user of the product requires continued operation during power mains interruptions, it is recommended that the product be powered from an uninterruptible power supply or a battery.
Voltage interruptions IEC 61000-4-11	<5 % UT (>95 % dip in UT) for 5 s 0% UT for 250 cycles		
Power frequency (50/60 Hz) magnetic field IEC 61000-4-8	30 A/m	30 A/m (50 Hz or 60 Hz)	Power frequency magnetic fields should be at levels characteristic of a typical location in a typical commercial or hospital environment.
Conducted RF IEC 61000-4-6	3 V 150 kHz to 80 MHz 6V in ISM bands 150kHz and 80 MHz 80 % AM at 1 kHz	3 V	Portable RF communications equipment (including peripherals such as antenna cables and external antennas) should be used no closer than 30 cm (12 inches) to any part of the Airflow Prophylaxis Master, including its cables. Otherwise, degradation of the performance of this equipment could result.. Field strengths from fixed RF transmitters, as determined by an electromagnetic site survey[4], should be less than the compliance level in each frequency range[5]. Interference may occur in the vicinity of equipment marked with the following symbol:  or 
Radiated RF IEC 61000-4-3	3 V/m 80 MHz to 2.7 GHz 80% AM at 1 kHz	3 V/m	
Proximity fields from RF wireless communications equipment IEC 61000-4-3	See Table below		

Notes:

- UT is the a. c. mains voltage prior to application of the test level.
- At 80 MHz and 800 MHz, the higher frequency range applies.
- These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

[4] Field strengths from fixed transmitters, such as base stations for radio (cellular/cordless) telephones and land mobile radios, amateur radio, AM and FM radio broadcast and TV broadcast cannot be predicted theoretically with accuracy. To assess the electromagnetic environment due to fixed RF transmitters, an electromagnetic site survey should be considered. If the measured field strength in the location in which the product is used exceeds the applicable RF compliance level above, the product should be observed to verify normal operation. If abnormal performance is observed, additional measures may be necessary, such as re-orienting or relocating the product.

[5] Over the frequency range 150 kHz to 80 MHz, field strengths should be less than 3 V/m.

Proximity fields from RF wireless communications equipment
IEC 61000-4-3

Test Frequency (MHz)	Band (MHz)	Service	Modulation	Maximum power (W)	Distance (m)	Immunity test level (V/m)
385	380-390	TETRA 400	Pulse Modulation 18Hz	1,8	0,3	27
450	430-470	GMRS 460, FRS 460	FM ±5 kHz deviation 1 kHz sine	2	0,3	28
710 745 780	704-787	LTE Band 13, 17	Pulse Modulation 217 Hz	0,2	0,3	9
810 870 930	800-960	GSM 800/900, TETRA 800, iDEN 820, CDMA 850, LTE Band 5	Pulse Modulation 18 Hz	2	0,3	28
1720 1845 1970	1700-1990	GSM 1800, CDMA 1900, GSM 1900, DECT, LTE Band 1, 3, 4, 25, UMTS	Pulse Modulation 217 Hz	2	0,3	28
2450	2400 -2570	Bluetooth, WLAN, 802.11b/g/n, RFID 2450, LTE Band 7	Pulse Modulation 217 Hz	2	0,3	28
5240 5500 5785	5100 – 5800	WLAN 802.11a/n	Pulse Modulation 217 Hz	0,2	0,3	9

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception which can be determined by turning the equipment off and on, the user is encouraged to try to correct interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Electromagnetic emissions compliance

Emissions test	Compliance	Electromagnetic environment - guidance
RF emissions CISPR 11	Group 1	The product uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.
RF emissions CISPR 11	Class B	The product is suitable for use in all establishments, including domestic establishments and those directly connected to the public low-voltage power supply network that supplies buildings used for domestic purposes.
Harmonic emissions IEC 61000-3-2	Class A	
Voltage fluctuations / flicker emissions IEC 61000-3-3	Complies	

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